ONLINE GROCERY AND VEGETABLE STORE

**Date**: 31-08-2022

**Guide**: Ms. **Sona Maria Sebastian**

1. Project Overview?

This website aims at creating an online grocery and vegetable store for purchasing items as online. This website is used by three users admin, delivery boy and customer. Admin is the primary user who control the entire system. Customer and delivery boy are the secondary users of the system. It is designed to maintain the day-to-day activities. Since the existing system has many disadvantages. The proposed system overcomes all the disadvantages of existing system. This management includes user authentication, registration, payment, stock management,cart and report creation.

1. To what extend the system is proposed for?
   * Customers can buy items as online instead of visiting the shop.

Online .

* To make the transaction easier and faster.
* Customers will choose their products and the corresponding grocery items will automatically load into their shopping cart.

1. Specify the Viewers/Public which is to be involved in the System?

Customer

1. List the Modules included in your System?
   * User Authentication
   * Registration
   * Payment
   * Stock Management
   * Cart
   * Report Creation
2. Identify the users in your project?
   * Admin
   * Customer
   * Delivery Boy
3. Who owns the system? Admin
4. System is related to which firm/industry/organization?

Grocery and Vegetable shop

1. Details of person that you have contacted for data collection?

EM Stores

1. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

* **How did you store the details of available stock?**

We uses register book for storing the details of available stock in the shop.

* **How did the customer know about the available products in your shop?**

Either by phone call or visiting to the shop.

* **Did you have any online delivery services for the customer?**

No, We have no delivery service now customers are buy their products directly from the shop.

* **Did you purchase the stock before or after unavailable of the product?**

Sometimes the staff inform me the stock a unavailable or found by me when customer wants to buy that product.

* **Did you exchange the product when the customer gives complaint?**

We give exchange for only grocery items in 2 days after purchase.

* **How you assure the quality of product?**

We sells branded products in the shop and we periodically check the expiry of the product.

* **Which type of bills are used and how they store?**

Hand written bills are used to give the customer. That bill amount store in a shop register.

* **Did you offer any festival coupons or compo offers?**

Yes , we provide offers in festival seasons.

* **How did the customers known about your shop?**

By newspaper and advertisement.

* **Which are payment methods are used in your shop?**

Cash, online payment services such as google pay, Paytm.